



Dear Valued Client,

We would like to thank you for trusting us with your insurance needs. At Insurance Services we are constantly striving to improve the insurance products we offer and the customer service we provide. That motivation has led to the formation of our Customer Service Team.

The Customer Service Team, lead by Chandy Nopper and Michelle Myers will be responsible in assisting you in servicing of your account. Chandy and Michelle have been with Insurance Services for several years and are state licensed insurance agents. They have also earned the prestigious designation of Certified Insurance Service Representative. The Certified Insurance Service Representative (CISR) designation represents a comprehensive understanding of risks and exposures by the professional who has earned it. CISR is a designation recognized in all 50 states and Puerto Rico.

The Customer Service Team will be responsible for assisting you in:

- Quoting changes to your policy
- Making changes to your policy
- Assisting you in reporting a claim
- Making payments to your account
- General questions about your policy

If at any time you feel that you need to speak with your agent, please feel free to ask for them. Be aware that due to outside appointments and scheduling your agent may not be immediately available, but will return your call as soon as they are available.

Thank you,

Insurance Services of Norwalk, Inc.

Ron Dee, Rusty Breitbach, Chandy Nopper, Michelle Myers,  
Kim Mohr, Aaron Fries, Betty Braden

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